

Amendments to the Claims

That Which is Claimed:

1. (Currently amended) A method of electronically providing a shipping label to a customer that wishes to return a good that was previously purchased from a merchant, said method comprising the steps of:

initiating a return transaction upon receipt of a return service request, wherein said return service request contains shipping information, said shipping information comprising an address of associated with said customer and an address of associated with a consignee said merchant;

assigning a package tracking identifier number to said return transaction, wherein said package tracking identifier is generated by a carrier for tracking progress of said return transaction;

generating said shipping label based at least in part on said shipping information and said package tracking identifier number, said shipping label including said package tracking identifier; and

providing said shipping label to said customer in electronic form.

Claims 2-10 (Withdrawn)

11. (Original) The method of Claim 1, wherein the step of providing said shipping label to said customer in electronic form, comprises the steps of:

storing an electronic image of said shipping label, and

sending to said customer a label delivery link through which said customer obtain access to associated with said stored electronic image.

12. (Original) The method of Claim 11, wherein said electronic image of said shipping label is stored on a carrier server.

Claims 13-64 (Withdrawn)